

**Examination Wing
University of Kashmir
Hazratbal Srinagar,190006**

Press Note

University of Kashmir Launches Mobile Helpline for Examination-Related Queries

The University of Kashmir is pleased to announce the launch of a dedicated mobile helpline number to address examination-related queries. This innovative service incorporates an Interactive Voice Response (IVR) system to ensure that all stakeholders, including students, faculty, and staff, can communicate their concerns for timely resolution.

The mobile helpline number, **9718827412**, is designed to provide timely assistance on a variety of examination issues, such as:

- Degree Certificates & Transcripts
- Results
- Revaluation and rechecking
- Examination form
- Admit card information
- Billing & Awards

By dialing the helpline number, users can navigate through the IVR system to connect with a representative for further assistance. This initiative aims to enhance communication, reduce response times, and improve overall satisfaction for all university stakeholders.

The University of Kashmir remains committed to providing high-quality support and services to its community. The launch of this mobile helpline is a testament to our dedication to continuous improvement and innovation in academic administration.